

## Unified Workspaces

Evolve IP's Workspaces are a new way to manage and deploy secure cloud-based work environments that meet the demands of modern users. The Workspace platform brings together Identity Management, Hosted Applications, and cloud Desktops into a single, secure, browser-based work environment for end-users, while unburdening IT from the job of managing and maintaining computers.

*"The relationship between employees and technology in the workplace is changing and employees expect flexibility and autonomy. When technology is overly complicated or there is a lack of technology, employee engagement decreases"*

Source: Gartner (November, 2019)



### Access Management



Across Devices

Any device. Any location.

In addition to data protection, security and compliance concerns, organizations are struggling to manage and deliver IT services to end-users with traditional PC-centric solutions.

### Why Digital Workspaces?

Workspaces are a next generation approach to end-user computing; delivering a central and secure on-ramp to SaaS and applications from nearly any device, in the office, at home, or on the road. With only a Unified Workspace and their network password, users gain access to their critical third-party SaaS applications, line-of-business applications or a full Windows desktop in Evolve IP's cloud from their own devices (Mobile, Tablet or PC), while IT delivers only the features needed by each user, easily and securely from the Evolve IP Cloud.

### Business Benefits of Unified Workspaces:

- **Transform the Employee Experience** - One password, one entry point, any device, anywhere for all applications and files.
- **Increase Business Agility** - Meet the expectations of the modern workforce and gain agility and responsiveness.
- **Simplify and Modernize IT** - Save time, maximize productivity and minimize security risk.

### Key Features:

- **Access Management** - Clearlogin delivers a secure and centralized on ramp to Evolve IP services, SaaS applications, Hosted Line of Business applications, and Cloud Desktops using your existing network password from any web browser.
- **Unified Workspaces** - Our bundled, performance-based workspaces optimize application delivery and experience based on user-profile. Unified Workspaces include Access Management, Hosted Applications, and Hosted Desktops in an easy to purchase, easy to manage bundle.
- **Workspace Portal** - The Evolve IP Workspace Portal reduces the time and technical knowledge needed to provision Active Directory, seats (users), and applications.

# Unified Workspaces

## Persona-based Workspaces

Unified Workspaces deliver on demand for BYOD and mobility while addressing IT concerns over desktop security and management. And, all for a predictable monthly fee. With a variety of seat options to meet the diverse needs of end-users', Workspaces provide numerous benefits across organizations, including:

### End-user

- Securely access published apps and desktop from any device with Clearlogin
- Browser-based delivery and browser plugin for Password Management
- Integrated access to Hosted Applications & desktops when the use case requires it
- Performance-based to optimize application delivery and experience based on user profile
- Self-service Password Reset

### Business

- Access Securely from Clearlogin
- Supports mobile and tablet delivery
- Cloud-enable modern and legacy applications

### IT Department

- Application Updates and Patching included
- Integrated OneCloud™ add-ons
- Secure Unified Workspace with Identity and access management, SSO and MFA
- Manage identities for your existing applications as well as Evolve IP-hosted applications
- Integration with Active Directory, "Client/Server" Applications and Windows Logon
- Secure Policy Management
- Reporting and Event Logging
- Contextual/Conditional Access
- Lockout Settings for all applications
- 3rd-Party MFA Support

## High Performance Workspaces for even the most tightly governed business segments

The Workspaces solution includes virtualized desktops and supports East Coast-West Coast geo-redundant infrastructure, hosted in Evolve IP's Virtual Private Cloud. Our Tier 4 cloud infrastructure delivers services pursuant to our audited SOC 2 certified best practices.

## About Evolve IP

*Evolve IP enables employees to Work Anywhere™ productively and securely. Our enterprise solutions seamlessly integrate collaboration & communications, digital workspaces, and contact center - all delivered from a browser on any connected device. Evolve IP's technologies free IT teams to focus on business innovation and not worry about systems and infrastructure.*

## What Makes Unified Workspaces Unique?

### Purpose-Built Workspaces

Rather than delivering expensive VDI solutions or cumbersome IT-managed PCs, Workspaces are designed to meet individual user requirements on nearly any Internet-enabled device. Workspaces align with the personas of workers. Certain users require only SaaS applications like Office 365 or Salesforce.com while other require a legacy application such as Quickbooks. Power users may require a fully powered Windows OS. All of these solutions are delivered and secured uniformly through the Evolve IP Unified Workspace.

### One Password. One Portal.

Workspaces are delivered from our Clearlogin™ Identity Management Platform. This approach unifies access to all of the applications used in the business under a single identity and password controlled by IT. Users need only remember one password to access their various SaaS applications, as well as hosted Applications and Desktops in Evolve IP's cloud. IT can rest easy knowing that they can apply appropriate password strength and lockout rules across various applications, while users remain connected with self-service password management.

### OneCloud™

Workspaces support secure access into a broad spectrum of Evolve IP products including our Collaboration and Contact Center products. Simply put, no Cloud provider is delivering a unified experience for users and administrators that can match Evolve IP's OneCloud. Imagine delivering Collaboration, Communications, Contact Center, Applications and Desktops from a single cloud, behind a single password with security and analytics. Concerned about moving "everything" to the cloud? Leverage Evolve IP's expertise in SD-WAN, Security & Infrastructure to ensure access and uptime while improving efficiencies, decreasing costs and eliminating cloud sprawl.